



Dorcac Privacy Statement

Dorcac uses personal data only for the purpose for which you have provided it, thereby complying with privacy legislation.

What is personal data?

Personal data are data that can be traced back to an individual, such as names, addresses and places of residence (NAP). Email addresses and donations provided, in combination with NAP data, are also considered personal data.

How does Dorcas obtain personal data?

For all processing of personal data, only the data that you have provided yourself or that have come into our possession in another way are used, such as your bank account number when you transfer money to Dorcas. If you move and do not inform us, we will try to find your new address. All data will be treated confidentially. Personal data will only be released with your explicit permission. Your personal data will not be made available to third parties without your permission, unless we are legally obliged to do so.

Dorcac may ask for your location data on mobile devices. These data are only used to best serve you in providing information and are only used when you have given your consent.

You decide which data is made available to whom. If profiles are kept, they are used exclusively to tailor our services to the users's needs and will be communicated in advance.

We use cookies on our website. You can find out which cookies we use and why on our privacy page <https://dorcac.nl/over/privacy/cookies/>.

What does Dorcas do with obtained personal data?

Dorcac uses your personal data only for the purpose for which you have given it. We guarantee that your data will not be used for purposes other than providing information and increasing your involvement in Dorcas projects. This means that Dorcas does not use your data for purposes other than those mentioned.

How long does Dorcas keep personal data?

Dorcac stores personal data according to the legal retention period.

What personal data does Dorcas have?

Data	Purpose of the Data	Source of the Data
First and Last Name	For identification and to be able to send emails	Website, donation, legacy, recurring donation
Address, Zip Code, and City	For identification and to be able to send emails	Website, donation, legacy, recurring donation
Email Address	For identification and to be able to send emails	Website, donation, legacy, recurring donation

Phone Number	For identification and to be able to make contact	Website, donation, legacy, recurring donation
Donation History	Legitimate interest/financial reporting	Donation by authorization or bank transfer
Complaints	Legitimate interest/complaint management	Web form
Notes from Phone Conversations	Necessary relationship maintenance/recording agreements	Phone contact or email
Social Security Number (BSN)	Legitimate interest/identifying personal data	Form for recurring donation
Cookies	Personalizing tracking, content and advertisements; social media functions	Website (https://dorcas.nl/over/privacy/cookies/)
IBAN	Collecting funds/identification of person/gift	Website, donation, legacy, recurring donation
Date of Birth	Profiling target groups for targeted approach	Website, donation, legacy, recurring donation
Gender	For identification/use in salutations for letters and emails	Website, donation, legacy, recurring donation

Complaints about the processing of your personal data by Dorcas

If you have complaints about the processing of personal data by Dorcas, we would like to hear from you via email at info@dorcas.nl or through our website (www.dorcas.nl/klacht-doorgeven). You also have the right to file a complaint with the supervisory authority, the Dutch Data Protection Authority. To do so, please visit the website www.autoriteitpersoonsgegevens.nl.